

## **California Gambling Control Commission (Commission) Survey**

As part of a new strategic direction, the Commission executive leadership recently completed an internal stakeholders' analysis concerning its organization. Several elements of the strategic plan were drafted including the vision, mission, values and goal statements. Please review the following elements and offer your comments on the last two pages.

### **Vision**

Ensure the integrity of gaming in California.

### **Mission**

The Commission protects the public by ensuring the integrity of gaming through setting policies, promulgating regulations, licensing, and monitoring compliance; and by implementing and administering the Gambling Control Act and the Tribal-State Gaming Compacts.

### **Shared Values**

The California Gambling Control Commission (CGCC) and its staff are guided by the core ideology expressed in the following shared values:

**C – COMPETENCE.** ALL CGCC MEMBERS ARE COMPETENT AND DEMONSTRATE THE HIGHEST LEVEL OF PROFESSIONALISM.

**G – GREAT RELATIONSHIPS.** WE RESPECT AND VALUE OUR STAKEHOLDERS AND OURSELVES. WE WILL WORK TO FOSTER STRONG RELATIONSHIPS BY CULTIVATING PARTNERSHIPS WITH EACH OF OUR STAKEHOLDERS.

**C – CONSISTENT AND EVENHANDED.** WE EXEMPLIFY HONEST AND FAIR PRINCIPLES WHILE BEING EQUITABLE IN MEETING OUR VISION, MISSION, GOALS AND OBJECTIVES.

**C – CHARACTER.** WE RESPECT AND VALUE OUR STAKEHOLDERS AND THE PUBLIC WE SERVE.

## **COMMISSION GOAL STATEMENTS**

### **Goal 1**

To be the nation's premier gambling control agency through dynamic and responsive leadership.

### **Goal 2**

Develop an efficient organizational framework that delivers responsive, effective, and innovative services.

### **Goal 3**

Build a strong, collaborative organization with diverse knowledge committed to a common purpose.

### **Goal 4**

Promote professional communications that inform and educate internal and external stakeholders.

**STAKEHOLDER SURVEY FORM**  
**COMMENTS TO COMMISSION'S VISION, MISSION,**  
**VALUES AND GOAL STATEMENTS**

**Vision:**

**Mission:**

**Values:**

**Goals:**

## STAKEHOLDER SURVEY FORM (Continued)

Based upon your knowledge and experience with the Commission, please complete the following survey questions. Your feedback is very important in framing the strategic plan that will guide the Commission over the next several years.

1. What are the Commission's strengths that contribute to its effectiveness as a dynamic, public organization?
2. What constrains the Commission's effectiveness in protecting the public and serving its stakeholders?
3. What are the future opportunities that the Commission should be prepared to meet to achieve its responsibilities?
4. What are the threats or impediments that will impact or limit the Commission over the next two years?